

COURSE CATALOG

CATEGORIES

1. Getting Started
2. Essentials
3. Compliance
4. Grocery Tracks / Positions
5. Management
6. Marketing
7. Food Manager Certification Training
8. Logistics
9. Time Management
10. Self Improvement
11. Convenience
12. Pandemic
13. IGA

2020 TOP 25 ENROLLED COURSES

1. Customer Service
2. 2021 - OSHA Hazard Communication Standards
3. Active Shooter Awareness
4. 2020 - Sexual Harassment - Employees - Illinois
5. Cashier - Produce Identification
6. Handwashing
7. Food Safety and Sanitation Basics
8. Store Safety - Cleanliness and Sanitation
9. 2020 - Sexual Harassment - Employees
10. Store Safety - Floor Monitoring
11. Bagging
12. Professionalism
13. Cashier
14. 2020 - Sexual Harassment - Supervisors - Illinois
15. Getting Started - Student
16. 10 Minute Pandemic Awareness
17. Deli Clerk 1 - Food Slicer
18. Courtesy Clerk
19. Cashier - Alcohol Sales Compliance
20. Store Safety - Fire Prevention
21. FSS6 - Personal Hygiene and Employee Health
22. 2020 - Active Shooter Awareness
23. Business Ethics
24. 2020 - Bloodborne Pathogens
25. Stocking - Process

LEGEND

 **Courses provided by an Institute partner**





GETTING STARTED

Bienvenido - Spanish

• Getting Started - 3 Tips for Online Learners - 3m (E-VM9PQ1)	
• Getting Started - Administrators - 60m (E-D19E41)	• Bienvenido – Administradores - 60m (E-08W9JV)
• Getting Started - Administrators - Learning Plans - 35m (E-XVDXQ0)	
• Getting Started - Administrators - Reports - 45m (E-D19J4V)	
• Getting Started - Administrator - Job Descriptions - 0m (E-04K661)	
• Getting Started - Students - 60m (E-E0JXK1)	• Bienvenido - Estudiantes - 60m (E-05W39V)
• Getting Started - Students - Certificates - 4m (E-064MQV)	
• Getting Started - Students - Learning Plans - 10m (E-06KXR0)	
• Getting Started - Students - Testing - 4m (E-0Y92EV)	



ESSENTIALS

Workplace

Lugar de Trabajo - Spanish

• Professionalism - 60m (E-033W30)	• Profesionalismo - 60m (E-VR6270)
• Business Ethics - 60m (E-J0E7QV)	• Ética en los Negocios - 60m (E-6VXR XV)
• Emotional Intelligence - 40m (E-KVOYX1)	
• Stress Management - 90m (E-XVDKN1)	• Control del Estrés - 90m (E-Q07NL1)
• 2020 - Sexual Harassment - Employees - 60m (E-0W6JW0)	• Acoso Sexual - Empleados - 60m (E-1Q5Z7V)
• Handwashing - 3m (E-VRP8M1)	• Lavado de Manos - 3m (E-1LJ980)

Food Retail Industry

Industria Minorista de Alimentos - Spanish

• Introduction to Food Retail - 150m (E-Y1QPRV)	• Introducción a la Industria de Venta de Alimentos - 150m (E-KVOLXV)
• Key U.S. Supermarkets - 25m (E-P0YYG0)	
• Introduction to Food and Health -135m (E-GVPMQV)	• Introducción a la Alimentación y Salud - 135m (E-P0WQY0)
• Food Safety and Sanitation Basics - 60m (E-6VXDX1)	• Seguridad Alimentaria e Higiene Básica - 60m (E-E1LKEV)
• Category Management - 180m (E-006GP1)	• Gestión por Categorías - 180m (E-71KPKV)
• Customer Service - 60m (E-VD4KN0)	• Servicio al Cliente: Fundamentos (60m, E-06K3R0), Interacción (60m, E-1LNOZV)
• Customer Service - Selling Solutions - 60m (E-19W441)	• Servicio al Cliente - Soluciones que Venden - 60m (E-19WZR1)
• Organic and Natural Foods - 15m (E-1GN680)	• Alimentos Orgánicos y Naturales - 15m (E-VDG7PV)
• Loss Prevention I - 210m (E-N0539V)	• Prevención de Pérdidas I: Apropiación Ilegal (30m, E-VZLJM1), Concepto y Ética (20m, E-VX75PV), Asociados y Suplidores (40m, E-VME251), Transacciones de Pago (30m, E-0EENX0)

Store Safety

Seguridad en la Tienda - Spanish

• 2020 - Active Shooter Awareness - 6m (E-1G4O4V)	• Sobreviviendo un Tiroteo - 8m (E-0E8Y81)
• Store Safety - Cleanliness and Sanitation - 15m (E-VZEZGV)	• Seguridad en la Tienda - Limpieza y Saneamiento - 15m (E-02W6NV)
• Store Safety - Floor Monitoring - 10m (E-VMNR71)	• Seguridad en la Tienda - Monitoreo del Piso - 10m (E-VOJPP1)
• Store Safety - Severe Weather - 10m (E-0JNR9V)	• Seguridad en la Tienda - Condiciones Climáticas Severas - 10m (E-VP96Q1)
• Store Safety - Lockout-Tagout - 15m (E-063WK0)	• OSHA Programa de Bloqueo/Etiquetado - 14m (E-VM9G71)
• Store Safety - Articulated Ladders - 25m (E-VD9OP1)	• Seguridad en la Tienda - Escaleras Articuladas - 25m (E-VX7X5V)
• Store Safety - Mobile Ladder Stands and Platforms - 15m (E-VZLX81)	• Seguridad en la Tienda - Escaleras Móviles - 15m (E-0JXLM1)
• Store Safety - Single Ladders & Extension Ladders - 20m (E-03ZK80)	• Seguridad en la Tienda - Escaleras Simples y Escaleras de Extensión - 22m (E-19EJP1)
• Store Safety - Stepladders - 14m (E-VMEJL1)	• Seguridad en la Tienda - Escalera de Tijera - 15m (E-0EE480)
• Ransomware 1 - What is Ransomware? - 7m (E-VNENGV)	
• Ransomware 2 - Examples of Ransomware - 13m (E-VD7NQ0)	
• Ransomware 3 - What Can Retailers Do? - 7m (E-036940)	

Receiving & Stocking

Reabastecimiento - Spanish

• Receiving - 105m 9 (E-Z1GJZ1)	
• Stocking - Process - 15m (E-06K5K0)	• Reabastecimiento - El Proceso - 15m (E-07K6L1)
• Stocking - Equipment - 15m (E-VP5W7V)	• Reabastecimiento - El Equipo - 15m (E-0JPRW0)
• Stocking - Displaying and Storing - 15m (E-1LNQYV)	• Reabastecimiento - Exhibición y Almacenamiento - 15m (E-19L2D0)
• Stocking - Proper Lifting - 5m (E-VO2WW1)	• Reabastecimiento - Levantar Peso Correctamente - 5m (E-088R60)

Sustainability

Sustentabilidad - Spanish

• GSC Top 5 Grocery Store Energy Savers - 18m (E-0E8JR1)	
• GSC Top 10 Waste Reduction Practices - 18m (E-0YQ4RV)	
• Sustainable Seafood - 10m (E-VNE9QV)	



COMPLIANCE COURSES

Vendor Certifications (\$)

Certificaciones del Vendedor - Spanish

• Food Handler Compliance (SFS Certification) - \$7.50 USD (E-006NQ0)	• Manipulador de Alimentos (Certificación SFS) - \$8 USD (E-1K6PX1)
• Alcohol Server Compliance (SFS Certification) - \$11.40 USD (E-VDG2NV) <i>Pricing dependent on location</i>	• Servidor de Alcohol (Certificación de SFS) - \$11.40 USD (E-1L5690)
• Food Allergen Compliance (SFS Certification) - \$8 USD (E-VN29R0)	• Alérgenos Alimenticios (Certificación de SFS) - \$8 USD (E-07K801)
• Food Manager Certification Instructions - 2m (E-1QP8ZV)	
• Food Manager Exam (SFS Certification) - \$ (E-1QP8ZV) <i>This is a proctored examination</i>	
• Food Handler Certification (NRFSP Certification) - \$10 USD (E-006NQ0)	• Manipulador de Alimentos (Certificación NRFSP) - \$10 (E-0YXYG1)

Safety (CRISIS)

Seguridad - Spanish

• Food Safety and Sanitation (New York Certified) - 480m (E-0YXDE1)	
• 2020 - Bloodborne Pathogens - 30m (E-0YQEYV)	• OSHA - Patógenos Sanguíneos - 30m (E-0WMKY1)
• 2021 - OSHA Hazard Communication Standards - 60m (E-Y1QQ71)	• OSHA - Normas para Comunicación de Riesgos - 30m (E-02DQ50)
• Cleaning and Sanitizing - High Touch Surfaces - 5m (E-1LJXZ0)	• Limpieza y Desinfección - Superficies de Contacto Frecuente - 5m (E-VNELRV)

Alcohol & Tobacco

Alcohol & Tabaco - Spanish

• Cashier - Alcohol Sales Compliance - 180m (E-E0JXM1)	• Venta de Bebidas Alcohólicas - 180m (E-GVZRP1)
• Cashier - Alcohol Sales (Montana Certified) - 180m (E-1L94LV)	
• Cashier - Tobacco Sales Compliance - 105m (E-E0JKKV)	• Venta de Tabaco - 105m (E-YVMZJ1)
• Cashier - Tobacco Sales Compliance - Arkansas - 105m (E-0EEJRO)	
• Cashier - Tobacco Sales Compliance - California - 105m (E-033L60)	
• Cashier - Tobacco Sales Compliance (New York Certified) -155m (E-GVZ9EV)	

Sexual Harassment

Acoso Sexual - Spanish

• 2020 - Sexual Harassment - Employees - 60m (E-0W6JW0)	• Acoso Sexual - Empleados - 60m (E-1Q5Z7V)
• 2020 - Sexual Harassment - Supervisors - 45m (E-0Y8MX0)	• Acoso Sexual - Supervisores - 45m (E-0452PV)
• 2020 - Sexual Harassment - Employees - California - 60m (E-1QEL51)	• Acoso Sexual - Empleados - California - 60m (E-1Q5Z7V)
• 2020 - Sexual Harassment - Supervisors - California - 165m (E-0Y8MX0)	• Acoso Sexual - Supervisores - California - 165m (E-089YPV)
• 2020 - Sexual Harassment - Employees - New York - 60m (E-07KRE1)	• Acoso Sexual - Empleados - Nueva York - 60m (E-VZLMG1)
• 2020 - Sexual Harassment - Supervisors - New York - 35m (E-VZ7NQ1)	• Acoso Sexual - Supervisores - Nueva York - 35m (E-VZLMG1)
• 2020 - Sexual Harassment - Connecticut - 120m (E-1LJEY0)	• Acoso Sexual - Connecticut - 120m (E-02D3J0)

Government

Gobierno - Spanish

• Cashier - WIC Overview 1: About the Program - 9m (E-1G7E6V)	
• Cashier - WIC Overview 2: Participant Benefits - 10m (E-0JKO9V)	
• Cashier - WIC Overview 3: Within Your Store - 9m (E-0534MV)	

• Cashier - WIC Overview: EBT Process at Start - 13m (E-073RE1)	
• Cashier - WIC Overview: EBT Process at End - 13m (E-VRPEG1)	
• Cashier - WIC Overview: WIC Checks - 21m (E-0JK6DV)	
• Cashier - WIC Training - 60m (E-6VXX7V)	• Cajero - WIC Básico - 60m (E-E04WO1)
• Cashier - WIC Training Administrative Procedures - 60m (E-YVMYQV)	• Cajero - WIC Procedimientos Administrativos - 60m (E-1KJENV)
• 2020 - Supplemental Nutrition Assistance Program (SNAP) Training - 30m (E-1KXQD0)	



GROCERY TRACKS

Bakery

Panadería - Spanish

• Bakery Clerk 1 - Equipment - 10m (E-VR87X1)	• Panadería 1 - Equipos - 10m (E-04Q961)
• Bakery Clerk 2 - Maintenance - 10m (E-02WX4V)	• Panadería 2 - Mantenimiento - 10m (E-VD93Q1)
• Bakery Clerk 3 - Science - 10m (E-VD9P21)	• Panadería 3 - Ciencia de la Panadería - 10m (E-VPM77V)
• Bakery Clerk 4 - Product Knowledge - 30m (E-06XWKV)	• Panadería 4 - Conocimiento del Producto - 30m (E-0JKM6V)
• Bakery Clerk 5 - Merchandising - 20m (E-1G454V)	• Panadería 5 - Merchandising - 20m (E-1G748V)
• Bakery - Manager - 150m (E-E0J2K0)	

Deli

Deli - Spanish

• Cheese Specialist - 210m (E-6027N1)	
• Deli Clerk - Product Knowledge - 45m (E-1GLD6V)	
• Deli Clerk 1 - Food Slicer - 5m (E-19LQD0)	• Deli 1 - Rebanadora - 5m (E-VNXO21)
• Deli Clerk 2 - Equipment - 4m (E-0E85G1)	• Deli 2 - Equipos - 4m (E-VZL4P1)
• Deli Clerk 3 - Display Cases - 5m (E-02K2LV)	• Deli 3 - Exhibidores (Vitrinas) - 5m (E-VME3J1)
• Deli Clerk 4 - Prepared Foods - 8m (E-0450OV)	• Deli 4 - Alimentos Preparados - 8m (E-0JX3W1)
• Deli Clerk 5 - Product Display and Storage - 5m (E-VO48XV)	• Deli 5 - Exhibición del Producto y Almacenamiento - 5m (E-06X65V)
• Deli Clerk 6 - Opening Procedures - 8m (E-0835EV)	• Deli 6 - Procedimientos para Abrir - 8m (E-07J8OV)
• Deli Clerk 7 - Day Procedures - 15m (E-VPOPk0)	• Deli 7 - Operaciones Diarias - 15m (E-0W63X0)
• Deli Clerk 8 - Closing Procedures - 15m (E-064PQV)	• Deli 8 - Procedimientos de Cierre - 15m (E-VNEPDV)
• Deli Clerk 9 - Food Service - 15m (E-05K8EV)	• Deli 9 - Servicio de Alimentos - 15m (E-1KXLE0)

Front End

Área de Cajas - Spanish

• Bagging - 15m (E-02Z55V)	• Empacado - 15m (E-VP4KX0)
• Courtesy Clerk - 30m (E-602DN0)	• Empacador (Bagger) - 30m (E-Y1Q371)
• Cashier - 180m (E-7VRY71)	• Cajero - 180m (E-1KNJD1)
• Cashier 1 - Job Overview - 8m (E-03Z9P0)	
• Cashier 2 - Shift Procedures - 14m (E-04QRR1)	
• Cashier 3 - Process Payment: Cash & Check - 21m (E-073071)	
• Cashier 4 - Process Payment: Payment Cards - 10m (E-19NNP1)	

Front End cont.

Frutas y Vegetales - Spanish

• Cashier 5 - Process Payment: Mobile Wallet - 6m (E-VPM83V)	
• Cashier 6 - Checkout Process: Begin the Transaction - 9m (E-VRPX71)	
• Cashier 7 - Checkout Process: Add Items to the Transaction - 19m (E-VO2LP1)	
• Cashier 8 - Checkout Process: Follow Alcohol and Tobacco Laws - 5m (E-19NQD1)	
• Cashier 9 - Checkout Process: Make a Sales Adjustment - 15m (E-VD7M90)	
• Cashier 10 - Checkout Process: Finalize the Transaction - 12m (E-VM9DJ1)	
• Cashier - Produce Identification - 30m (E-1QWZ71)	• Cajero - Identificación de Frutas y Vegetales - 30m (E-033Q40)
• Cashier - Self Checkout - 5m (E-089Z3V)	
• Cashier - Alcohol Sales Compliance - 60m (E-E0JXM1)	• Venta de Bebidas Alcohólicas - 60m (E-GVZRP1)
• Cashier - Tobacco Sales Compliance - 105m (E-E0JKKV)	• Venta de Tabaco - 105m (E-YVMZJ1)
• Cashier - WIC Training - 60m (E-6VXX7V)	• Cajero - WIC Básico - 60m (E-E04WO1)
• Cashier - WIC Overview 1: About the Program - 9m (E-1G7E6V)	
• Cashier - WIC Overview 2: Participant Benefits - 10m (E-0JKO9V)	
• Cashier - WIC Overview 3: Within Your Store - 9m (E-0534MV)	
• 2020 - Supplemental Nutrition Assistance Program (SNAP) Training - 30m (E-1KXQD0)	

Produce

Frutas y Vegetales - Spanish

• Produce Clerk - 60m (E-VP5DKV)	• Empleado de Frutas y Vegetales - 60m (E-0JN39V)
• Produce Clerk - Product Knowledge - 30m (E-05W0EV)	• Frutas y Vegetales: Conocimiento de Frutas (45m, E-VZLRE1), Conocimiento de Vegetales (45m, E-VMEZQ1)
• Floral Clerk - 120m (E-KVOWP0)	• Empleado de Florería - 120m (E-Z1GWQ0)
• Apples - 60m (E-Q07E41)	• Manzanas - 60m (E-D19EP1)
• Avocados - 60m (E-P0W43V)	
• Bananas - 45m (E-GVZ781)	• Plátanos - 45m (E-VD4R20)
• Beans and Pods - 45m (E-6VXXXV)	
• Berries - 30m (E-J0E4QV)	
• Blueberries - 30m (E-E1LML0)	
• Cabbages - 30m (E-71K450)	
• Cherries - 60m (E-7VRX3V)	
• Citrus - 90m (E-5VNWRV)	
• Cucumbers - 45m (E-E0JLW1)	
• Grapes - 30m (E-XVDON0)	• Uvas - 30m (E-0W77ZV)
• Leafy Greens - 60m (E-G03K30)	
• Lettuce - 30m (E-GVZXE1)	
• Melons - 45m (E-YVMJQV)	• Melones - 45m (E-VX2Y71)

Produce cont.

Frutas y Vegetales - Spanish

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|--|----------------------------|
| • Mushrooms - 60m (E-6VXM71) | |
| • Nuts - 75m (E-E0JQKV) | |
| • Onions - 45m (E-D19941) | • Peras - 60m (E-0WEM30) |
| • Pears - 60m (E-J0EQQ0) | |
| • Peppers - 75m (E-602MN0) | |
| • Potatoes - 45m (E-E043R1) | |
| • Potatoes US Series - Harvesting and Packing - 10m (E-VXJY51) | |
| • Potatoes US Series - Marketing Strategy - 10m (E-0JPKM0) | |
| • Potatoes US Series - Nutrition - 6m (E-0E8781) | |
| • Potatoes US Series - Storage and Handling - 10m (E-02KDWW) | |
| • Potatoes US Series - Varieties - 7m (E-045KKV) | |
| • Root Vegetables - 45m (E-KVOEP0) | |
| • Squash - 60m (E-D19JDV) | |
| • Stalks - 45m (E-J0E4GV) | |
| • Stone Fruits - 30m (E-P08J60) | • Fresas - 30m (E-71K2NV) |
| • Strawberries - 30m (E-GVP2QV) | • Tomates - 75m (E-1GNZ60) |
| • Tomatoes - 75m (E-006YP1) | |
| • Tropical Fruits - 75m (E-602NLV) | |

Meat

Carnes - Spanish

- | | |
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| • Meat Wrapper / Clerk - 180m (E-N05J90) | • Empacador de Carne - 180m (E-006RQV) |
| • Meat Apprentice - 300m (E-0069P0) | |
| • Meat - Bandsaw - 16m (E-1LMEY0) | |
| • Meat - Grinder - 13m (E-088KD0) | |
| • Meat 1 - Inspecting and Grading - 20m (E-VRPG31) | |
| • Meat 2 - Product Knowledge - Beef - 15m (E-VXY871) | |
| • Meat 3 - Product Knowledge - Veal - 12m (E-036P60) | |
| • Meat 4 - Product Knowledge - Pork - 14m (E-VM9XJ1) | |
| • Meat 5 - Product Knowledge - Lamb - 15m (E-1G7Q6V) | |
| • Meat - Beef Basics and Cuts - 24m (E-1QO670) | |
| • Meat - Beef Nutrition and Health - 17m (E-1GNGQ0) | |
| • Meat - The Modern Beef Consumer - 12m (E-0Y82E0) | |
| • Meat - Raising Beef - 20m (E-0706L0) | |
| • Seafood Sustainability - 10m (E-VNE9QV) | |

Wine

Vino - Spanish

- Wine - Basics - 20m (E-02ZDNN)
- Wine - Selling - 30m (E-VO32P0)

- Vino - Conceptos Básicos - 20m (E-07YQEV)
- Vino - Mercadeo y Ventas - 30m (E-0JNXMV)

Receiving & Stocking

Reabastecimiento - Spanish

- Receiving - 105m (E-Z1GJZ1)
- Stocking - Process - 15m (E-06K5K0)
- Stocking - Equipment - 15m (E-VP5W7V)
- Stocking - Displaying and Storing - 15m (E-1LNQYV)
- Stocking - Proper Lifting - 5m (E-VO2WW1)

- Reabastecimiento - El Proceso - 15m (E-07K6L1)
- Reabastecimiento - El Equipo - 15m (E-0JPRW0)
- Reabastecimiento - Exhibición y Almacenamiento - 15m (E-19L2D0)
- Reabastecimiento - Levantar Peso Correctamente - 5m (E-088R60)

Non-Alcoholic Beverages

Bebidas No Alcohólicas - Spanish

- Non-Alcoholic Beverages Department - 150m (E-Q07341)
- Non-Alcoholic Beverages Department - Juices - 180m (E-P0WM31)
- Non-Alcoholic Beverages Department - Soft Drinks - 195m (E-E1LJL0)



MANAGEMENT

Leadership and Management

Administración y Liderazgo - Spanish

- Emotional Intelligence - 40m (E-KVOYX1)
- The Leadership Challenge - 45m (E-N05NEV)
- Management Best Practices - 90m (E-N05G90)

People Management

Administración de Personal -Spanish

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|---|--|
| • Managing People - 150m (E-D19DDV) | • Administración de Personal - 150m (E-0EEMQ0) |
| • Retention and Turnover - 75m (E-Z1GKZ0) | • Retención y Pérdida de Empleados - 75m (E-6026LV) |
| • Hiring and Training - 20m (E-19L3R0) | |
| • 2020 - Sexual Harassment - Supervisors - 35m (E-0Y8MX0) | • Acoso Sexual - Supervisores - 35m (E-0452PV) |
| • Introduction to Supervisory Skills I - 60m (E-P08XE1) | |
| • Introduction to Supervisory Skills II - 75m (E-GVP3K1) | |
| • Engagement 1 - What is Employee Engagement? - 4m (E-VN4J91) | |
| • Engagement 2 - How does IT Improve Business Results? - 6m (E-03DPR1) | |
| • Engagement 3 - Hiring and Corporate Culture - 9m (E-VZEYGV) | |
| • Engagement 4 - Job Resources and Demands - 11m (E-VDYD2V) | |
| • Engagement 5 - Building Employee Engagement - 8m (E-19P8OV) | |
| • Learning Leader Series - Strategies to Improve Retention - 15m (E-02ZELV) | |
| • Learning Leader Series - The Learning Process - 19m (E-04D4OV) | |
| • Learning Leader Series - Training Formats - 12m (E-0EOGGV) | • Líder de Aprendizaje - Formatos de Capacitación - 12m (E-0EKYQ0) |

Operations

Operaciones - Spanish

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|---|---|
| • Loss Prevention II - 120m (E-Z1G7ZV) | • Prevención de Pérdidas II - 120m (E-Q07GEV) |
| • Supermarket Finance - 120m (E-GVZPE0) | |
| • Shopping Occasions - 135m (E-P0YWGV) | • Ocasiones de Compra - 135m (E-J0ELGV) |
| • The Fresh Imperative - Asia - 120m (E-Q07X40) | |
| • Store Safety - Fire Prevention - 10m (E-VXOZ8V) | • Seguridad en la Tienda - Prevención de Incendios - 10m (E-1GPM61) |
| • Store Safety - Promotions and Committees - 15m (E-0W7ZXV) | • Seguridad en la Tienda - Gerente - Promociones y Comités - 17m (E-VZWMGV) |
| • Store Safety - Reporting and Investigation - 25m (E-08NQPV) | |
| • Supplemental Nutrition Assistance Program (SNAP) - 25m (E-1KXQD0) | |



MARKETING

Marketing - Spanish

• Shopping Occasions - 135m (E-P0YWGV)	• Ocasiones de Compra - 135m (E-J0ELGV)
• Multicultural Marketing - 30m (E-G03630)	
• What is Social Media? - 30m (E-1GLN9V)	
• Social Media and Company Case Studies - 30m (E-07YO2V)	
• Social Media and the Digital Shopper - 30m (E-0WE7Z0)	
• Promotions and Merchandising - 210m (E-71KX50)	• Promociones y Mercadeo - 210m (E-E04R00)



FOOD MANAGER CERTIFICATION TRAINING

Certificaciones - Spanish

• FSS1 - Foodborne Illness Overview - 43m (E-E1LGE0)	
• FSS2 - The Flow of Food Products - 45m (E-71KMNV)	
• FSS3 - Manage Product Time and Temperature - 42m (E-7VRD21)	
• FSS4 - Safe Food Preparation - 35m (E-XVD59V)	
• FSS5 - Cooked Foods - 35m (E-G03261)	
• FSS6 - Personal Hygiene and Employee Health - 35m (E-VR6670)	• FSS6 - Higiene Personal y Salud del Empleado - 18m (E-0YY720)
• FSS7 - Cleaning and Sanitizing - 40m (E-VNPPQ0)	• FSS7 - Limpieza y Desinfección - 12m (E-1G7J9V)
• FSS8 - Facility Management - 50m (E-VD44P0)	
• FSS9 - Pest Control Program - 40m (E-033380)	
• FSS10 - Food Safety and Crisis Management Plans - 40m (E-VZ0081)	
• Food Manager - Practice Exam - 80m (E-0JP9W0)	
• Food Manager Certification Instructions - 2m (E-1QP8ZV)	



LOGISTICS

Logística - Spanish

• Food Logistics I - 60m (E-6VX75V)	
• Food Logistics II - 120m (E-P0YQGV)	
• DC Food Policy - 120m (E-J0EEQ0)	
• DC Information Technology - 105m (E-602WNV)	
• DC Inventory Management - 120m (E-E04QR1)	
• DC Loading and Shipping - 120m (E-KVOJP1)	
• DC Order Selection - 150m (E-GVP9Q1)	
• DC Receiving - 75m (E-O06XPV)	
• DC Risk Management - 120m (E-N05D90)	
• DC Storage and Replenishment - 145m (E-YVM7J0)	



TIME MANAGEMENT

Gestión del Tiempo - Spanish

- Time Management - Getting Control - 7m (E-0WEKX0)
- Time Management - Mastering Time Mgt - 11m (E-1LNZ9V)
- Time Management - Beating Procrastination - 8m (E-1KNZX1)
- Time Management - Prioritizing - 9m (E-VR6ZX0)
- Time Management - Actions for Max. Productivity - 12m (E-VNPZ90)
- Time Management - Adopting a Growth Mindset - 7m (E-VD4Z20)



SELF IMPROVEMENT

Referencia - Spanish

- Quick Reference - MS Windows 10 - (E-19N7O1)
- Quick Reference - Zoom - (E-0JKD9V)
- Quick Reference - Microsoft Teams - (E-0YYME0)
- Quick Reference - Google Apps - (E-1G7ZQV)
- Quick Reference - MS Outlook - (E-1QPK7V)
- Quick Reference - MS Excel - (E-053PEV)
- Quick Reference - MS Access - (E-06G6Q1)
- Quick Reference - MS Powerpoint - (E-VPMKKV)
- Quick Reference - MS Word - (E-0739L1)
- Managing Stress at Work - 20m (E-1QPD5V)
- Negotiating (striving for a win-win) - 30m (E-1G754V)
- Effective Meetings Module - 10m (E-0YYOY0)



CONVENIENCE

Conveniencia - Spanish

- Convenience Store - Cashier - 60m (E-YVMQL1)
- Convenience Store - Customer Service - 90m (E-YVM8QV)
- Convenience Store - Operations - 60m (E-6VXL7V)
- Tienda de Conveniencia - Cajero - 60m (E-XVDL90)
- Tienda de Conveniencia - Servicio al Cliente - 90m (E-GVZGP0)
- Tienda de Conveniencia - Operaciones - 60m (E-VZLEM1)



PANDEMIC

Pandemia - Spanish

- Crisis Preparedness - 5m (E-VNEXDV)
- Covid - Conflict Resolution - 9m (E-0WMMYW1)
- Handwashing - 3m (E-VRP8M1)
- Crisis - Preparativos - 5m (E-1KXJE0)
- Covid - Resolución de Conflictos - 12m (E-0EYO91)
- Lavado de Manos - 3m (E-1LJ980)



EXCLUSIVE COURSES

IGA 12 COURSES

SPANISH

• IGA Crisis Resources - Handwashing - 3m	• IGA Recursos para Crisis - Lavado de Manos - 3m
• IGA Crisis Resources - Preparedness - 5m	• IGA Recursos para Crisis - Preparativos - 5m
• IGA Exclusive Brands - 45m	
• IGA Shopper Rewards - Digital Coupon Training Video - 2m	
• IGA Shopper Rewards - Digital Scan Training Video - 2m	
• IGA Shopper Rewards - How to Use the POP Kit Video - 2m	
• IGA Shopper Rewards - Receipt Rewards Video - 2m	
• IGA Shopper Rewards - Welcome Video - 2m	
• IGA Way to Care - Essentials - 30m	• IGA Excelencia en Servicio - Comportamientos Esenciales - 25m
• IGA Way to Care - Elective - 30m	• IGA Excelencia en Servicio - Comportamientos Opcionales - 30m
• IGA Way To Care - Program Resources - 35m	
• IGA Way to Lead - 30m	



OTHER CATALOGS

- **Administrator:** This catalog has the courses relevant to the online training administrators.
- **College Credit:** This catalog has the learning plans approved for college credit validation.
- **Practice Test:** The retrieval courses are identified by the prefix: Practice Test. These courses have only the tests, no content. They are used to improve retention by triggering the user's memory retrieval of the course content to answer the test.
- **RLI Learning Paths:** These are recommended learning paths for on-boarding, management and supporting roles within grocery retail.



2020: UPGRADE YOUR TOOLKIT!

Make Your Program More Robust, Consistent and Easy to Manage

- **Learning Plans** - create custom curriculums for your teams
- **Course Imports** - courses with your own training materials (videos, ppt, etc.)
- **Course Customizations** - change our courses to meet your needs
- **Custom Catalog** - reorganize and tailor the course's catalogs to make your own.
- **Custom Homepage** - redefine the navigation, set priorities.
- **Corporate University** - brand the system with your logo and URL
- **Classroom Management** - manage your classroom training from the LMS
- **Automated Enrollments** - have the system automatically enroll users in courses based on their job position.
- **HRIS Integrations** - import new users, update current users, deactivate them, all with an automated daily import from your HRIS.
- **Single Sign-On** - give users direct access to the training from your intranet, without having to login.
- **Coach & Share** - use channels to create conversational forums for user's groups, share information, materials, ask expert advice and crowd-source.



GROCERY START CERTIFICATIONS

Grocery Start offers certifications for individuals in a pay-as-you-go format.

www.grocerystart.com



Food Retail Essentials

GS Essentials \$80 / 26h 55m

Food Retail Associate Certification

Essentials All Department Tracks = \$200 (save \$38) / 61h 8m

Food Retail Manager Certification

Manager, Time Management and Food Safety Manager Series = \$90 (save \$15) / 27h 7m

All Courses Access

All Courses = \$400 / Essentials + Departments + Series + Compliance (non-SFS)



PRIVATE CORPORATE UNIVERSITIES

