

# COURSE CATALOG

## CATEGORIES

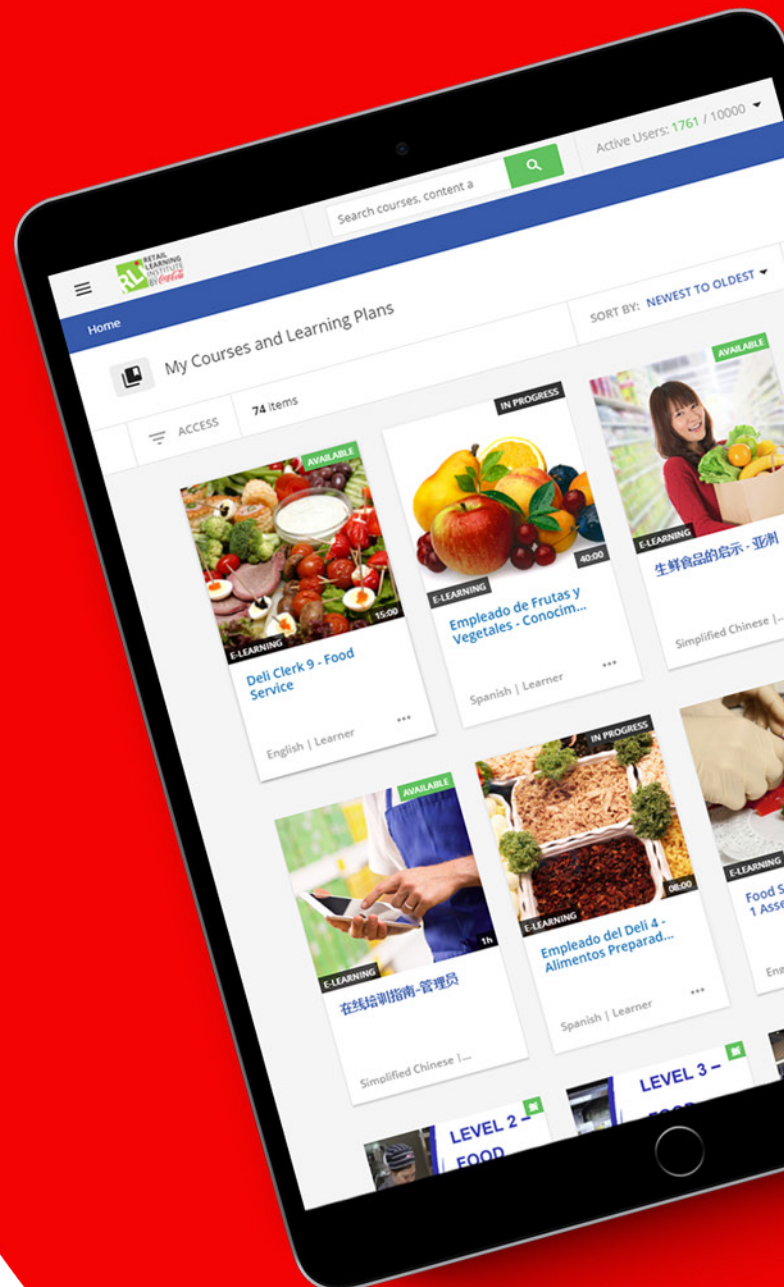
1. Getting Started
2. Essentials
3. Compliance
4. Grocery Tracks / Positions
5. Management
6. Marketing
7. Food Manager Certification Training
8. Logistics
9. Time Management
10. Self Improvement
11. Convenience
12. Pandemic
13. IGA

## 2020 TOP 25 ENROLLED COURSES

1. Customer Service
2. 2021 - OSHA Hazard Communication Standards
3. Active Shooter Awareness
4. 2020 - Sexual Harassment - Employees - Illinois
5. Cashier - Produce Identification
6. Handwashing
7. Food Safety and Sanitation Basics
8. Store Safety - Cleanliness and Sanitation
9. 2020 - Sexual Harassment - Employees
10. Store Safety - Floor Monitoring
11. Bagging
12. Professionalism
13. Cashier
14. 2020 - Sexual Harassment - Supervisors - Illinois
15. Getting Started - Student
16. 10 Minute Pandemic Awareness
17. Deli Clerk 1 - Food Slicer
18. Courtesy Clerk
19. Cashier - Alcohol Sales Compliance
20. Store Safety - Fire Prevention
21. FSS6 - Personal Hygiene and Employee Health
22. 2020 - Active Shooter Awareness
23. Business Ethics
24. 2020 - Bloodborne Pathogens
25. Stocking - Process

## LEGEND

 **Courses provided by an Institute partner**





## GETTING STARTED

Bienvenido - Spanish

• Getting Started - 3 Tips for Online Learners - 3m (E-VM9PQ1)	
• Getting Started - Administrators - 60m (E-D19E41)	• Bienvenido – Administradores - 60m (E-08W9JV)
• Getting Started - Administrators - Learning Plans - 35m (E-XVDXQ0)	
• Getting Started - Administrators - Reports - 45m (E-D19J4V)	
• Getting Started - Administrator - Job Descriptions - 0m (E-04K661)	
• Getting Started - Students - 60m (E-E0JXK1)	• Bienvenido - Estudiantes - 60m (E-05W39V)
• Getting Started - Students - Certificates - 4m (E-064MQV)	
• Getting Started - Students - Learning Plans - 10m (E-06KXR0)	
• Getting Started - Students - Testing - 4m (E-0Y92EV)	



## ESSENTIALS

### Workplace

Lugar de Trabajo - Spanish

• Professionalism - 60m (E-033W30)	• Profesionalismo - 60m (E-VR6270)
• Business Ethics - 60m (E-J0E7QV)	• Ética en los Negocios - 60m (E-6VXR XV)
• Emotional Intelligence - 40m (E-KVOYX1)	
• Stress Management - 90m (E-XVDKN1)	• Control del Estrés - 90m (E-Q07NL1)
• 2020 - Sexual Harassment - Employees - 60m (E-0W6JW0)	• Acoso Sexual - Empleados - 60m (E-1Q5Z7V)
• Handwashing - 3m (E-VRP8M1)	• Lavado de Manos - 3m (E-1LJ980)
• 2020 - Active Shooter Awareness - 6m (E-1G4O4V)	• Sobreviviendo un Tiroteo - 8m (E-0E8Y81)
• Time Management - Getting Control - 7m (E-0WEKX0)	
• Time Management - Mastering Time Mgt - 11m (E-1LNZ9V)	
• Time Management - Beating Procrastination - 8m (E-1KNZX1)	
• Time Management - Prioritizing - 10m (E-VR6ZX0)	
• Time Management - Actions for Max. Productivity - 12m (E-VNPZ90)	
• Time Management - Adopting a Growth Mindset - 7m (E-VD4Z20)	

### Food Retail Industry

Industria Minorista de Alimentos - Spanish

• Introduction to Food Retail - 150m (E-Y1QPRV)	• Introducción a la Industria de Venta de Alimentos - 150m (E-KVOLXV)
• Key U.S. Supermarkets - 25m (E-P0YYG0)	
• Introduction to Food and Health -135m (E-GVPMQV)	• Introducción a la Alimentación y Salud - 135m (E-P0WQY0)
• Food Safety and Sanitation Basics - 60m (E-6VXD X1)	• Seguridad Alimentaria e Higiene Básica - 60m (E-E1LKEV)
• Category Management - 180m (E-O06GP1)	• Gestión por Categorías - 180m (E-71KPKV)
• Customer Service - 60m (E-VD4KN0)	• Servicio al Cliente: <i>Fundamentos</i> (60m, E-06K3R0), <i>Interacción</i> (60m, E-1LNOZV)

## Food Retail Industry *cont.*

## Industria Minorista de Alimentos - Spanish

• Customer Service - Selling Solutions - 60m (E-19W441)	• Servicio al Cliente - Soluciones que Venden - 60m (E-19WZR1)
• Organic and Natural Foods - 15m (E-1GN680)	• Alimentos Orgánicos y Naturales - 15m (E-VDG7PV)
• Loss Prevention I - 210m (E-N0539V)	• Prevención de Pérdidas I: Apropiación Ilegal (30m, E-VZLJM1), Concepto y Ética (20m, E-VX75PV), Asociados y Suplidores (40m, E-VME251), Transacciones de Pago (30m, E-0EENX0)

## Store Safety

## Seguridad en la Tienda - Spanish

• Store Safety - Cleanliness and Sanitation - 15m (E-VZEZGV)	• Seguridad en la Tienda - Limpieza y Saneamiento - 15m (E-02W6NV)
• Store Safety - Floor Monitoring - 10m (E-VMNR71)	• Seguridad en la Tienda - Monitoreo del Piso - 10m (E-VOJPP1)
• Store Safety - Severe Weather - 10m (E-0JNR9V)	• Seguridad en la Tienda - Condiciones Climáticas Severas - 10m (E-VP96Q1)
• Store Safety - Lockout-Tagout - 15m (E-063WK0)	• OSHA Programa de Bloqueo/Etiquetado - 14m (E-VM9G71)
• Store Safety - Articulated Ladders - 25m (E-VD9OP1)	• Seguridad en la Tienda - Escaleras Articuladas - 25m (E-VX7X5V)
• Store Safety - Mobile Ladder Stands and Platforms - 15m (E-VZLX81)	• Seguridad en la Tienda - Escaleras Móviles - 15m (E-0JXLM1)
• Store Safety - Single Ladders & Extension Ladders - 20m (E-03ZK80)	• Seguridad en la Tienda - Escaleras Simples y Escaleras de Extensión - 22m (E-19EJP1)
• Store Safety - Stepladders - 14m (E-VMEJL1)	• Seguridad en la Tienda - Escalera de Tijera - 15m (E-0EE480)
• Ransomware 1 - What is Ransomware? - 7m (E-VNENGV)	
• Ransomware 2 - Examples of Ransomware - 13m (E-VD7NQ0)	
• Ransomware 3 - What Can Retailers Do? - 7m (E-036940)	

## Receiving & Stocking

## Reabastecimiento - Spanish

• Receiving - 105m 9 (E-Z1GJZ1)	
• Stocking - Process - 15m (E-06K5K0)	• Reabastecimiento - El Proceso - 15m (E-07K6L1)
• Stocking - Equipment - 15m (E-VP5W7V)	• Reabastecimiento - El Equipo - 15m (E-0JPRW0)
• Stocking - Displaying and Storing - 15m (E-1LNQYV)	• Reabastecimiento - Exhibición y Almacenamiento - 15m (E-19L2D0)
• Stocking - Proper Lifting - 5m (E-VO2WW1)	• Reabastecimiento - Levantar Peso Correctamente - 5m (E-088R60)

## Sustainability

## Sustentabilidad - Spanish

- GSC Top 5 Grocery Store Energy Savers - 18m (E-0E8JR1)
- GSC Top 10 Waste Reduction Practices - 18m (E-0YQ4RV)
- Sustainable Seafood - 10m (E-VNE9QV)



# COMPLIANCE COURSES

## Vendor Certifications (\$)

### Certificaciones del Vendedor - Spanish

• Food Handler Compliance (SFS Certification) - \$8 USD (E-006NQ0)	• Manipulador de Alimentos (Certificación SFS) - \$8 USD (E-1K6PX1)
• Alcohol Server Compliance (SFS Certification) - \$11.40 USD (E-VDG2NV) <i>Pricing dependent on location</i>	• Servidor de Alcohol (Certificación de SFS) - \$11.40 USD (E-1L5690)
• Food Allergen Compliance (SFS Certification) - \$8 USD (E-VN29R0)	• Alérgenos Alimenticios (Certificación de SFS) - \$8 USD (E-07K801)
• Food Manager Certification Instructions - 2m (E-1QP8ZV)	
• Food Manager Exam (SFS Certification) - \$ (E-1QP8ZV) <i>This is a proctored examination</i>	
• Food Handler Certification (NRFSP Certification) - \$10 USD (E-006NQ0)	• Manipulador de Alimentos (Certificación NRFSP) - \$10 (E-0YXYG1)

## Safety (CRISIS)

### Seguridad - Spanish

• Food Safety and Sanitation (New York Certified) - 480m (E-0YXDE1)	
• 2020 - Bloodborne Pathogens - 30m (E-0YQEYV)	• OSHA - Patógenos Sanguíneos - 30m (E-0WMKY1)
• 2021 - OSHA Hazard Communication Standards - 60m (E-Y1QQ71)	• OSHA - Normas para Comunicación de Riesgos - 30m (E-02DQ50)
• Cleaning and Sanitizing - High Touch Surfaces - 5m (E-1LJXZ0)	• Limpieza y Desinfección - Superficies de Contacto Frecuente - 5m (E-VNELRV)

## Alcohol & Tobacco

### Alcohol & Tabaco - Spanish

• Cashier - Alcohol Sales Compliance - 180m (E-E0JXM1)	• Venta de Bebidas Alcohólicas - 180m (E-GVZRP1)
• Cashier - Alcohol Sales (Montana Certified) - 180m (E-1L94LV)	
• Cashier - Tobacco Sales Compliance - 105m (E-E0JKKV)	• Venta de Tabaco - 105m (E-YVMZJ1)
• Cashier - Tobacco Sales Compliance - Arkansas - 105m (E-0EEJRO)	
• Cashier - Tobacco Sales Compliance - California - 105m (E-033L60)	
• Cashier - Tobacco Sales Compliance (New York Certified) -155m (E-GVZ9EV)	

## Sexual Harassment

### Acoso Sexual - Spanish

• 2020 - Sexual Harassment - Employees - 60m (E-0W6JW0)	• Acoso Sexual - Empleados - 60m (E-1Q5Z7V)
• 2020 - Sexual Harassment - Supervisors - 45m (E-0Y8MX0)	• Acoso Sexual - Supervisores - 45m (E-0452PV)
• 2020 - Sexual Harassment - Employees - California - 60m (E-1QEL51)	• Acoso Sexual - Empleados - California - 60m (E-1Q5Z7V)
• 2020 - Sexual Harassment - Supervisors - California - 165m (E-0Y8MX0)	• Acoso Sexual - Supervisores - California - 165m (E-089YPV)
• 2020 - Sexual Harassment - Employees - New York - 60m (E-07KRE1)	• Acoso Sexual - Empleados - Nueva York - 60m (E-VZLMG1)
• 2020 - Sexual Harassment - Supervisors - New York - 35m (E-VZ7NQ1)	• Acoso Sexual - Supervisores - Nueva York - 35m (E-VZLMG1)
• 2020 - Sexual Harassment - Connecticut - 120m (E-1LJEY0)	• Acoso Sexual - Connecticut - 120m (E-02D3J0)

## Government

### Gobierno - Spanish

• Cashier - WIC Training - 60m (E-6VXX7V)	• Cajero - WIC Básico - 60m (E-E04W01)
• Cashier - WIC Training Administrative Procedures - 60m (E-YVMYQV)	• Cajero - WIC Procedimientos Administrativos - 60m (E-1KJENV)
• Cashier - WIC Overview 1: About the Program - 9m (E-1G7E6V)	

- Cashier - WIC Overview 2: Participant Benefits - 10m (E-0JKO9V)
- Cashier - WIC Overview 3: Within Your Store - 9m (E-0534MV)
- Cashier - WIC Overview 4: WIC Checks - 21m (E-0JK6DV)
- 2020 - Supplemental Nutrition Assistance Program (SNAP) Training - 30m (E-1KXQD0)

## GROCERY TRACKS

### Bakery

### Panadería - Spanish

- |   |  |
|---|--|
| • Bakery Clerk 1 - Equipment - 10m (E-VR87X1)         | • Panadería 1 - Equipos - 10m (E-04Q961)                   |
| • Bakery Clerk 2 - Maintenance - 10m (E-02WX4V)       | • Panadería 2 - Mantenimiento - 10m (E-VD93Q1)             |
| • Bakery Clerk 3 - Science - 10m (E-VD9P21)           | • Panadería 3 – Ciencia de la Panadería - 10m (E-VPM77V)   |
| • Bakery Clerk 4 - Product Knowledge - 30m (E-06XWKV) | • Panadería 4 - Conocimiento del Producto - 30m (E-0JKM6V) |
| • Bakery Clerk 5 - Merchandising - 20m (E-1G454V)     | • Panadería 5 - Merchandising - 20m (E-1G748V)             |
| • Bakery - Manager - 150m (E-E0J2K0)                  |  |

### Deli

### Deli - Spanish

- |  |   |
|--|---|
| • Cheese Specialist - 210m (E-6027N1)                        |   |
| • Deli Clerk - Product Knowledge - 45m (E-1GLD6V)            |   |
| • Deli Clerk 1 - Food Slicer - 5m (E-19LQD0)                 | • Deli 1 - Rebanadora - 5m (E-VNXO21)                               |
| • Deli Clerk 2 - Equipment - 4m (E-0E85G1)                   | • Deli 2 - Equipos - 4m (E-VZL4P1)                                  |
| • Deli Clerk 3 - Display Cases - 5m (E-02K2LV)               | • Deli 3 - Exhibidores (Vitrinas) - 5m (E-VME3J1)                   |
| • Deli Clerk 4 - Prepared Foods - 8m (E-0450OV)              | • Deli 4 - Alimentos Preparados - 8m (E-0JX3W1)                     |
| • Deli Clerk 5 - Product Display and Storage - 5m (E-VO48XV) | • Deli 5 - Exhibición del Producto y Almacenamiento - 5m (E-06X65V) |
| • Deli Clerk 6 - Opening Procedures - 8m (E-0835EV)          | • Deli 6 - Procedimientos para Abrir - 8m (E-07J8OV)                |
| • Deli Clerk 7 - Day Procedures - 15m (E-VPOPK0)             | • Deli 7 - Operaciones Diarias - 15m (E-0W63X0)                     |
| • Deli Clerk 8 - Closing Procedures - 15m (E-064PQV)         | • Deli 8 - Procedimientos de Cierre - 15m (E-VNEPDV)                |
| • Deli Clerk 9 - Food Service - 15m (E-05K8EV)               | • Deli 9 - Servicio de Alimentos - 15m (E-1KXLE0)                   |

### Front End

### Área de Cajas - Spanish

- |   |                                       |
|---|---------------------------------------|
| • Bagging - 15m (E-02Z55V)  | • Empacado - 15m (E-VP4KX0)           |
| • Courtesy Clerk - 30m (E-602DN0)                                     | • Empacador (Bagger) - 30m (E-Y1Q371) |
| • Cashier - 180m (E-7VRY71)   | • Cajero - 180m (E-1KNJD1)            |
| • Cashier 1 - Job Overview - 8m (E-03Z9P0)                            |                                       |
| • Cashier 2 - Shift Procedures - 14m (E-04QRR1)                       |                                       |
| • Cashier 3 - Process Payment: Cash & Check - 21m (E-073071)          |                                       |
| • Cashier 4 - Process Payment: Payment Cards - 10m (E-19NNP1)         |                                       |
| • Cashier 5 - Process Payment: Mobile Wallet - 6m (E-VPM83V)          |                                       |
| • Cashier 6 - Checkout Process: Begin the Transaction - 9m (E-VRPX71) |                                       |

## Front End cont.

## Frutas y Vegetales - Spanish

• Cashier 7 - Checkout Process: Add Items to the Transaction - 19m (E-VO2LP1)	
• Cashier 8 - Checkout Process: Follow Alcohol and Tobacco Laws - 5m (E-19NQD1)	
• Cashier 9 - Checkout Process: Make a Sales Adjustment - 15m (E-VD7M90)	
• Cashier 10 - Checkout Process: Finalize the Transaction - 12m (E-VM9DJ1)	
• Cashier - Produce Identification - 30m (E-1QWZ71)	• Cajero - Identificación de Frutas y Vegetales - 30m (E-033Q40)
• Cashier - Self Checkout - 5m (E-089Z3V)	
• Cashier - Alcohol Sales Compliance - 60m (E-E0JXM1)	• Venta de Bebidas Alcohólicas - 60m (E-GVZRP1)
• Cashier - Tobacco Sales Compliance - 105m (E-E0JKKV)	• Venta de Tabaco - 105m (E-YVMZJ1)
• Cashier - WIC Training - 60m (E-6VXX7V)	• Cajero - WIC Básico - 60m (E-E04WO1)
• Cashier - WIC Overview 1: About the Program - 9m (E-1G7E6V)	
• Cashier - WIC Overview 2: Participant Benefits - 10m (E-0JKO9V)	
• Cashier - WIC Overview 3: Within Your Store - 9m (E-0534MV)	
• 2020 - Supplemental Nutrition Assistance Program (SNAP) Training - 30m (E-1KXQD0)	

## Produce

## Frutas y Vegetales - Spanish

• Produce Clerk - 60m (E-VP5DKV)	• Empleado de Frutas y Vegetales - 60m (E-0JN39V)
• Produce Clerk - Product Knowledge - 30m (E-05W0EV)	• Frutas y Vegetales: Conocimiento de Frutas (45m, E-VZLRE1), Conocimiento de Vegetales (45m, E-VMEZQ1)
• Floral Clerk - 120m (E-KVOWP0)	• Empleado de Florería - 120m (E-Z1GWQ0)
• Apples - 60m (E-Q07E41)	• Manzanas - 60m (E-D19EP1)
• Avocados - 60m (E-P0W43V)	
• Bananas - 45m (E-GVZ781)	• Plátanos - 45m (E-VD4R20)
• Beans and Pods - 45m (E-6VXXXV)	
• Berries - 30m (E-J0E4QV)	
• Blueberries - 30m (E-E1LML0)	
• Cabbages - 30m (E-71K450)	
• Cherries - 60m (E-7VRX3V)	
• Citrus - 90m (E-5VNWRV)	
• Cucumbers - 45m (E-E0JLW1)	
• Grapes - 30m (E-XVDON0)	• Uvas - 30m (E-0W77ZV)
• Leafy Greens - 60m (E-G03K30)	
• Lettuce - 30m (E-GVZXE1)	
• Melons - 45m (E-YVMJQV)	• Melones - 45m (E-VX2Y71)
• Mushrooms - 60m (E-6VXM71)	
• Nuts - 75m (E-E0JQKV)	

## Produce cont.

## Frutas y Vegetales - Spanish

• Onions - 45m (E-D19941)	
• Pears - 60m (E-J0EQQ0)	• Peras - 60m (E-0WEM30)
• Peppers - 75m (E-602MNO)	
• Potatoes - 45m (E-E043R1)	
• Potatoes US Series - Harvesting and Packing - 10m (E-VXJY51)	
• Potatoes US Series - Marketing Strategy - 10m (E-0JPKM0)	
• Potatoes US Series - Nutrition - 6m (E-0E8781)	
• Potatoes US Series - Storage and Handling - 10m (E-02KDWW)	
• Potatoes US Series - Varieties - 7m (E-045KKV)	
• Root Vegetables - 45m (E-KVOEP0)	
• Squash - 60m (E-D19JDV)	
• Stalks - 45m (E-J0E4GV)	
• Stone Fruits - 30m (E-P08J60)	
• Strawberries - 30m (E-GVP2QV)	• Fresas - 30m (E-71K2NV)
• Tomatoes - 75m (E-006YP1)	• Tomates - 75m (E-1GNZ60)
• Tropical Fruits - 75m (E-602NLV)	

## Meat

## Carnes - Spanish

• Meat Wrapper / Clerk - 180m (E-N05J90)	• Empacador de Carne - 180m (E-006RQV)
• Meat Apprentice - 300m (E-0069P0)	
• Meat 1 - Inspecting and Grading - 20m (E-VRPG31)	
• Meat 2 - Product Knowledge - Beef - 15m (E-VXY871)	
• Meat 3 - Product Knowledge - Veal - 12m (E-036P60)	
• Meat 4 - Product Knowledge - Pork - 14m (E-VM9XJ1)	
• Meat 5 - Product Knowledge - Lamb - 15m (E-1G7Q6V)	
• Meat - Beef Basics and Cuts - 24m (E-1Q0670)	
• Meat - Beef Nutrition and Health - 17m (E-1GNGQ0)	
• Meat - The Modern Beef Consumer - 12m (E-0Y82E0)	
• Meat - Raising Beef - 20m (E-0706L0)	
• Seafood Sustainability - 10m (E-VNE9QV)	

## Wine

## Vino - Spanish

• Wine - Basics - 20m (E-02ZDNV)	• Vino - Conceptos Básicos - 20m (E-07YQEY)
• Wine - Selling - 30m (E-VO32P0)	• Vino - Mercadeo y Ventas - 30m (E-0JNXMV)

## Receiving & Stocking

## Reabastecimiento - Spanish

• Receiving - 105m (E-Z1GJZ1)	
• Stocking - Process - 15m (E-06K5K0)	• Reabastecimiento - El Proceso - 15m (E-07K6L1)
• Stocking - Equipment - 15m (E-VP5W7V)	• Reabastecimiento - El Equipo - 15m (E-0JPRW0)
• Stocking - Displaying and Storing - 15m (E-1LNQYV)	• Reabastecimiento - Exhibición y Almacenamiento - 15m (E-19L2D0)
• Stocking - Proper Lifting - 5m (E-VO2WW1)	• Reabastecimiento - Levantar Peso Correctamente - 5m (E-088R60)

## Non-Alcoholic Beverages

## Bebidas No Alcohólicas - Spanish

• Non-Alcoholic Beverages Department - 150m (E-Q07341)	
• Non-Alcoholic Beverages Department - Juices - 180m (E-POWM31)	
• Non-Alcoholic Beverages Department - Soft Drinks - 195m (E-E1LJL0)	

# MANAGEMENT

## Leadership and Management

## Administración y Liderazgo - Spanish

• Emotional Intelligence - 40m (E-KVOYX1)	
• The Leadership Challenge - 45m (E-N05NEV)	
• Management Best Practices - 90m (E-N05G90)	

## People Management

## Administración de Personal - Spanish

• Managing People - 150m (E-D19DDV)	• Administración de Personal - 150m (E-0EEMQ0)
• Retention and Turnover - 75m (E-Z1GKZ0)	• Retención y Pérdida de Empleados - 75m (E-6026LV)
• Hiring and Training - 20m (E-19L3R0)	
• 2020 - Sexual Harassment - Supervisors - 35m (E-0Y8MX0)	• Acoso Sexual - Supervisores - 35m (E-0452PV)
• Introduction to Supervisory Skills I - 60m (E-P08XE1)	
• Introduction to Supervisory Skills II - 75m (E-GVP3K1)	
• Engagement 1 - What is Employee Engagement? - 4m (E-VN4J91)	
• Engagement 2 - How does IT Improve Business Results? - 6m (E-03DPR1)	
• Engagement 3 - Hiring and Corporate Culture - 9m (E-VZEYGV)	
• Engagement 4 - Job Resources and Demands - 11m (E-VDYD2V)	
• Engagement 5 - Building Employee Engagement - 8m (E-19P8OV)	
• Learning Leader Series - Strategies to Improve Retention - 15m (E-02ZELV)	
• Learning Leader Series - The Learning Process - 19m (E-04D4OV)	
• Learning Leader Series - Training Formats - 12m (E-0EOGGV)	• Líder de Aprendizaje - Formatos de Capacitación - 12m (E-0EKYQ0)



## Operations

## Operaciones - Spanish

• Loss Prevention II - 120m (E-Z1G7ZV)	• Prevención de Pérdidas II - 120m (E-Q07GEV)
• Supermarket Finance - 120m (E-GVZPE0)	
• Shopping Occasions - 135m (E-P0YWGV)	• Ocasiones de Compra - 135m (E-J0ELGV)
• The Fresh Imperative - Asia - 120m (E-Q07X40)	
• Store Safety - Fire Prevention - 10m (E-VXOZ8V)	• Seguridad en la Tienda - Prevención de Incendios - 10m (E-1GPM61)
• Store Safety - Promotions and Committees - 15m (E-0W7ZXV)	• Seguridad en la Tienda - Gerente - Promociones y Comités - 17m (E-VZWGMV)
• Store Safety - Reporting and Investigation - 25m (E-08NQPV)	
• Supplemental Nutrition Assistance Program (SNAP) - 25m (E-1KXQD0)	



## MARKETING

## Marketing - Spanish

• Shopping Occasions - 135m (E-P0YWGV)	• Ocasiones de Compra - 135m (E-J0ELGV)
• Multicultural Marketing - 30m (E-G03630)	
• What is Social Media? - 30m (E-1GLN9V)	
• Social Media and Company Case Studies - 30m (E-07Y02V)	
• Social Media and the Digital Shopper - 30m (E-0WE7Z0)	
• Promotions and Merchandising - 210m (E-71KX50)	• Promociones y Mercadeo - 210m (E-E04R00)



## FOOD MANAGER CERTIFICATION TRAINING

## Certificaciones - Spanish

• FSS1 - Foodborne Illness Overview - 43m (E-E1LGE0)	
• FSS2 - The Flow of Food Products - 45m (E-71KMNV)	
• FSS3 - Manage Product Time and Temperature - 42m (E-7VRD21)	
• FSS4 - Safe Food Preparation - 35m (E-XVD59V)	
• FSS5 - Cooked Foods - 35m (E-G03261)	
• FSS6 - Personal Hygiene and Employee Health - 35m (E-VR6670)	• FSS6 - Higiene Personal y Salud del Empleado - 18m (E-0YY720)
• FSS7 - Cleaning and Sanitizing - 40m (E-VNPPQ0)	• FSS7 - Limpieza y Desinfección - 12m (E-1G7J9V)
• FSS8 - Facility Management - 50m (E-VD44P0)	
• FSS9 - Pest Control Program - 40m (E-033380)	
• FSS10 - Food Safety and Crisis Management Plans - 40m (E-VZ0081)	
• Food Manager - Practice Exam - 80m (E-0JP9W0)	
• Food Manager Certification Instructions - 2m (E-1QP8ZV)	



## LOGISTICS

Logística - Spanish

- Food Logistics I - 60m (E-6VX75V)
- Food Logistics II - 120m (E-P0YQGV)
- DC Food Policy - 120m (E-J0EEQ0)
- DC Information Technology - 105m (E-602WNV)
- DC Inventory Management - 120m (E-E04QR1)
- DC Loading and Shipping - 120m (E-KVOJP1)
- DC Order Selection - 150m (E-GVP9Q1)
- DC Receiving - 75m (E-O06XPV)
- DC Risk Management - 120m (E-N05D90)
- DC Storage and Replenishment - 145m (E-YVM7J0)



## TIME MANAGEMENT

Gestión del Tiempo - Spanish

- Time Management - Getting Control - 7m (E-0WEKX0)
- Time Management - Mastering Time Mgt - 11m (E-1LNZ9V)
- Time Management - Beating Procrastination - 8m (E-1KNZX1)
- Time Management - Prioritizing - 9m (E-VR6ZX0)
- Time Management - Actions for Max. Productivity - 12m (E-VNPZ90)
- Time Management - Adopting a Growth Mindset - 7m (E-VD4Z20)



## SELF IMPROVEMENT

Referencia - Spanish

- Quick Reference - MS Windows 10 - ( E-19N701)
- Quick Reference - Zoom - (E-0JKD9V)
- Quick Reference - Microsoft Teams - (E-0YYME0)
- Quick Reference - Google Apps - (E-1G7ZQV)
- Quick Reference - MS Outlook - (E-1QPK7V)
- Quick Reference - MS Excel - (E-053PEV)
- Quick Reference - MS Access - (E-06G6Q1)
- Quick Reference - MS Powerpoint - (E-VPMKKV)
- Quick Reference - MS Word - (E-0739L1)
- Managing Stress at Work - 20m (E-1QPD5V)
- Negotiating (striving for a win-win) - 30m (E-1G754V)
- Effective Meetings Module - 10m (E-0YYOY0)



## CONVENIENCE

### Conveniencia - Spanish

• Convenience Store - Cashier - 60m (E-YVMQL1)

• Convenience Store - Customer Service - 90m (E-YVM8QV)

• Convenience Store - Operations - 60m (E-6VXL7V)

• Tienda de Conveniencia - Cajero - 60m (E-XVDL90)

• Tienda de Conveniencia - Servicio al Cliente - 90m (E-GVZGP0)

• Tienda de Conveniencia - Operaciones - 60m (E-VZLEM1)



## PANDEMIC

### Pandemia - Spanish

• Handwashing - 3m (E-VRP8M1)

• Crisis Preparedness - 5m (E-VNEXDV)

• 10 Minute Pandemic Awareness - 10m (E-0E7EXV)

• Lavado de Manos - 3m (E-1LJ980)

• Crisis -Preparativos - 5m (E-1KXJE0)



# EXCLUSIVE COURSES

## IGA 12 COURSES

## SPANISH

• IGA Crisis Resources - Handwashing - 3m	• IGA Recursos para Crisis - Lavado de Manos - 3m
• IGA Crisis Resources - Preparedness - 5m	• IGA Recursos para Crisis - Preparativos - 5m
• IGA Exclusive Brands - 45m	
• IGA Shopper Rewards - Digital Coupon Training Video - 2m	
• IGA Shopper Rewards - Digital Scan Training Video - 2m	
• IGA Shopper Rewards - How to Use the POP Kit Video - 2m	
• IGA Shopper Rewards - Receipt Rewards Video - 2m	
• IGA Shopper Rewards - Welcome Video - 2m	
• IGA Way to Care - Essentials - 30m	• IGA Excelencia en Servicio - Comportamientos Esenciales - 25m
• IGA Way to Care - Elective - 30m	• IGA Excelencia en Servicio - Comportamientos Opcionales - 30m
• IGA Way To Care - Program Resources - 35m	
• IGA Way to Lead - 30m	



## OTHER CATALOGS

- **Administrator:** This catalog has the courses relevant to the online training administrators.
- **College Credit:** This catalog has the learning plans approved for college credit validation.
- **Practice Test:** The retrieval courses are identified by the prefix: Practice Test. These courses have only the tests, no content. They are used to improve retention by triggering the user's memory retrieval of the course content to answer the test.
- **RLI Learning Paths:** These are recommended learning paths for on-boarding, management and supporting roles within grocery retail.



## 2020: UPGRADE YOUR TOOLKIT!

### Make Your Program More Robust, Consistent and Easy to Manage

- **Learning Plans** - create custom curriculums for your teams
- **Course Imports** - courses with your own training materials (videos, ppt, etc.)
- **Course Customizations** - change our courses to meet your needs
- **Custom Catalog** - reorganize and tailor the course's catalogs to make your own.
- **Custom Homepage** - redefine the navigation, set priorities.
- **Corporate University** - brand the system with your logo and URL
- **Classroom Management** - manage your classroom training from the LMS
- **Automated Enrollments** - have the system automatically enroll users in courses based on their job position.
- **HRIS Integrations** - import new users, update current users, deactivate them, all with an automated daily import from your HRIS.
- **Single Sign-On** - give users direct access to the training from your intranet, without having to login.
- **Coach & Share** - use channels to create conversational forums for user's groups, share information, materials, ask expert advice and crowd-source.



## GROCERY START CERTIFICATIONS

Grocery Start offers certifications for individuals in a pay-as-you-go format.

[www.grocerystart.com](http://www.grocerystart.com)



### Food Retail Essentials

GS Essentials \$80 / 26h 55m

### Food Retail Associate Certification

Essentials All Department Tracks = \$200 (save \$38) / 61h 8m

### Food Retail Manager Certification

Manager, Time Management and Food Safety Manager Series = \$90 (save \$15) / 27h 7m

### All Courses Access

All Courses = \$400 / Essentials + Departments + Series + Compliance (non-SFS)



### PRIVATE CORPORATE UNIVERSITIES

