

# COURSE CATALOG

## CATEGORIES

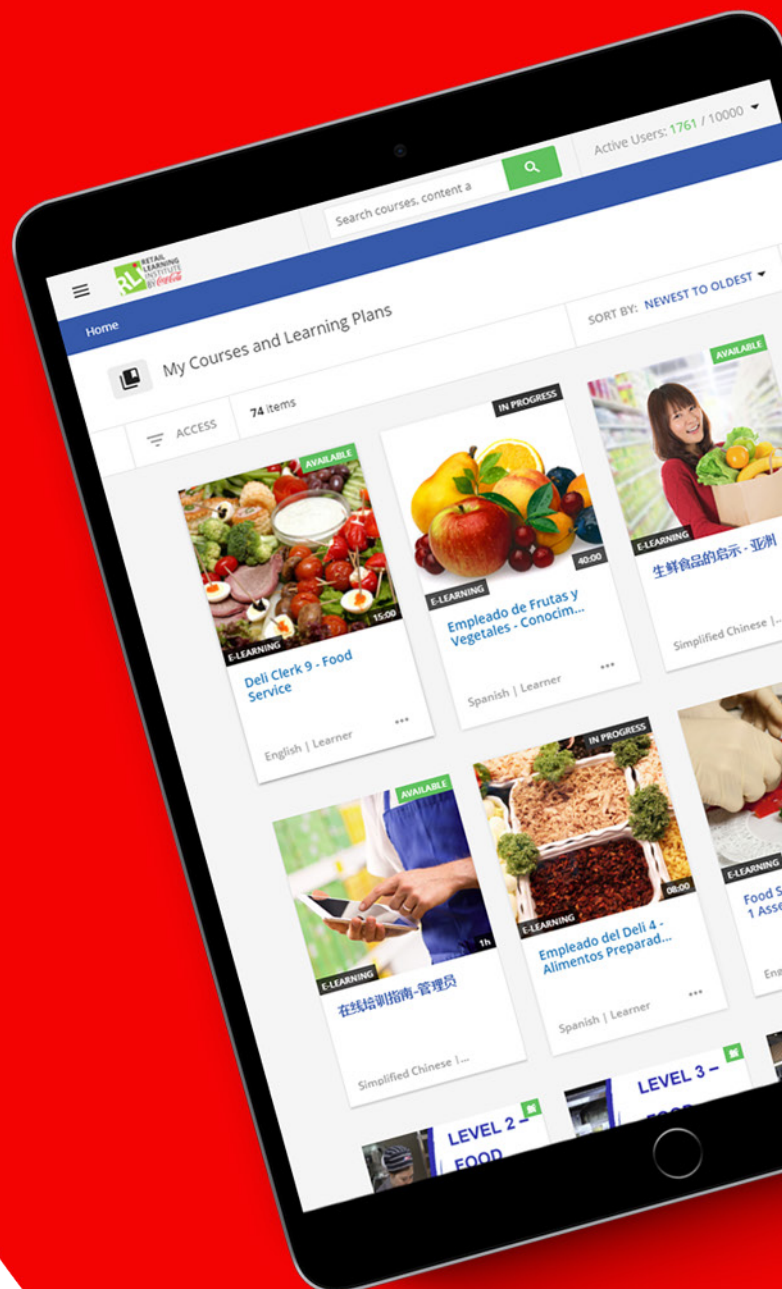
1. Getting Started
2. Essentials
3. Compliance
4. Grocery Tracks / Positions
5. Management
6. Marketing
7. Food Manager Certification Training
8. Logistics
9. Time Management
10. Convenience
11. Pandemic
12. IGA

## 2019 TOP 25 ENROLLED COURSES

1. Customer Service
2. OSHA Hazard Communication Standards
3. Active Shooter Awareness
4. Food Safety and Sanitation Basics
5. Store Safety - Floor Monitoring
6. Store Safety - Cleanliness and Sanitation
7. Cashier
8. Getting Started - Students
9. Professionalism
10. Business Ethics
11. Bagging
12. Customer Service - Selling Solutions
13. Bloodborne Pathogens
14. Courtesy Clerk
15. Store Safety - Fire Prevention
16. Cashier - Alcohol Sales Compliance
17. Acoso Sexual - Empleados
18. Sexual Harassment - Employees
19. FSS6 - Personal Hygiene and Employee Health
20. Stocking - Displaying and Storing
21. Loss Prevention I
22. Stocking - Process
23. Stress Management
24. Cashier - Produce Identification
25. Meat - Beef Basics and Cuts

## LEGEND

 **Courses provided by an Institute partner**





## GETTING STARTED

Bienvenido - Spanish

• Getting Started - 3 Tips for Online Learners - 3m (E-VM9PQ1)	
• Getting Started - Administrators - 60m (E-D19E41)	• Bienvenido – Administradores - 60m (E-08W9JV)
• Getting Started - Administrators - Learning Plans - 35m (E-XVDXQ0)	
• Getting Started - Administrators - Reports - 45m (E-D19J4V)	
• Getting Started - Administrator - Job Descriptions - 0m (E-04K661)	
• Getting Started - Students - 60m (E-E0JXK1)	• Bienvenido - Estudiantes - 60m (E-05W39V)
• Getting Started - Students - Certificates - 4m (E-064MQV)	
• Getting Started - Students - Learning Plans - 10m (E-06KXR0)	
• Getting Started - Students - Testing - 4m (E-0Y92EV)	



## ESSENTIALS

### Workplace

Lugar de Trabajo - Spanish

• Professionalism - 60m (E-033W30)	• Profesionalismo - 60m (E-VR6270)
• Business Ethics - 60m (E-J0E7QV)	• Ética en los Negocios - 60m (E-6VXR XV)
• Emotional Intelligence - 40m (E-KVOYX1)	
• Stress Management - 90m (E-XVDKN1)	• Control del Estrés - 90m (E-Q07NL1)
• 2020 - Sexual Harassment - Employees - 60m (E-0W6JW0)	• Acoso Sexual - Empleados - 60m (E-1Q5Z7V)
• Handwashing - 3m (E-VRP8M1)	• Lavado de Manos - 3m (E-1LJ980)
• 2020 - Active Shooter Awareness - 6m (E-1G4O4V)	• Sobreviviendo un Tiroteo - 8m (E-0E8Y81)
• Time Management - Getting Control - 7m (E-0WEKX0)	
• Time Management - Mastering Time Mgt - 11m (E-1LNZ9V)	
• Time Management - Beating Procrastination - 8m (E-1KNZX1)	
• Time Management - Prioritizing - 10m (E-VR6ZX0)	
• Time Management - Actions for Max. Productivity - 12m (E-VNPZ90)	
• Time Management - Adopting a Growth Mindset - 7m (E-VD4Z20)	

### Food Retail Industry

Industria Minorista de Alimentos - Spanish

• Introduction to Food Retail - 150m (E-Y1QPRV)	• Introducción a la Industria de Venta de Alimentos - 150m (E-KVOLXV)
• Key U.S. Supermarkets - 25m (E-P0YYG0)	
• Introduction to Food and Health -135m (E-GVPMQV)	• Introducción a la Alimentación y Salud - 135m (E-P0WQY0)
• Food Safety and Sanitation Basics - 60m (E-6VXD X1)	• Seguridad Alimentaria e Higiene Básica - 60m (E-E1LKEV)
• Category Management - 180m (E-006GP1)	• Gestión por Categorías - 180m (E-71KPKV)
• Customer Service - 60m (E-VD4KN0)	• Servicio al Cliente: Fundamentos (60m, E-06K3R0), Interacción (60m, E-1LNOZV)
• Customer Service - Selling Solutions - 60m (E-19W441)	• Servicio al Cliente - Soluciones que Venden - 60m (E-19WZR1)
• Organic and Natural Foods - 15m (E-1GN680)	• Alimentos Orgánicos y Naturales - 15m (E-VDG7PV)

## Food Retail Industry cont.

## Industria Minorista de Alimentos - Spanish

• Loss Prevention I - 210m (E-N0539V)

• Prevención de Pérdidas I:  
*Apropiación Ilegal (30m, E-VZLJM1), Concepto y Ética (20m, E-VX75PV),  
Asociados y Suplidores (40m, E-VME251), Transacciones de Pago (30m, E-0EENX0)*

### Store Safety

### Seguridad en la Tienda - Spanish

• Store Safety - Cleanliness and Sanitation - 15m (E-VZEZGV)

• Seguridad en la Tienda - Limpieza y Saneamiento - 15m (E-02W6NV)

• Store Safety - Floor Monitoring - 10m (E-VMNR71)

• Seguridad en la Tienda - Monitoreo del Piso - 10m (E-VOJPP1)

• Store Safety - Severe Weather - 10m (E-0JNR9V)

• Seguridad en la Tienda - Condiciones Climáticas Severas - 10m (E-VP96Q1)

• Store Safety - Lockout-Tagout - 15m (E-063WK0)

• Store Safety - Articulated Ladders - 25m (E-VD9OP1)

• Seguridad en la Tienda - Escaleras Articuladas - 25m (E-VX7X5V)

• Store Safety - Mobile Ladder Stands and Platforms - 15m (E-VZLX81)

• Seguridad en la Tienda - Escaleras Móviles - 15m (E-0JXLM1)

• Store Safety - Single Ladders & Extension Ladders - 20m (E-03ZK80)

• Seguridad en la Tienda - Escaleras Simples y Escaleras de Extensión - 22m (E-19EJP1)

• Store Safety - Stepladders - 14m (E-VMEJL1)

• Seguridad en la Tienda - Escalera de Tijera - 15m (E-0EE480)

• Ransomware 1 - What is Ransomware? - 7m (E-VNENGV)

• Ransomware 2 - Examples of Ransomware - 13m (E-VD7NQ0)

• Ransomware 3 - What Can Retailers Do? - 7m (E-036940)

### Receiving & Stocking

### Reabastecimiento - Spanish

• Receiving - 105m 9 (E-Z1GJZ1)

• Stocking - Process - 15m (E-06K5K0)

• Reabastecimiento - El Proceso - 15m (E-07K6L1)

• Stocking - Equipment - 15m (E-VP5W7V)

• Reabastecimiento - El Equipo - 15m (E-0JPRW0)

• Stocking - Displaying and Storing - 15m (E-1LNQYV)

• Reabastecimiento - Exhibición y Almacenamiento - 15m (E-19L2D0)

• Stocking - Proper Lifting - 5m (E-VO2WW1)

• Reabastecimiento - Levantar Peso Correctamente - 5m (E-088R60)

### Sustainability

### Sustentabilidad - Spanish

• GSC Top 5 Grocery Store Energy Savers - 18m (E-0E8JR1)

• GSC Top 10 Waste Reduction Practices - 18m (E-0YQ4RV)

• Sustainable Seafood - 10m (E-VNE9QV)



# COMPLIANCE COURSES

## Vendor Certifications (\$)

## Certificaciones del Vendedor - Spanish

• Food Handler Compliance (SFS Certification) - \$8 USD (E-006NQ0)	• Manipulador de Alimentos (Certificación SFS) - \$8 USD (E-1K6PX1)
• Alcohol Server Compliance (SFS Certification) - \$11.40 USD (E-VDG2NV) <i>Pricing dependent on location</i>	• Servidor de Alcohol (Certificación de SFS) - \$11.40 USD (E-1L5690)
• Food Allergen Compliance (SFS Certification) - \$8 USD (E-VN29R0)	• Alérgenos Alimenticios (Certificación de SFS) - \$8 USD (E-07K801)
• Food Manager Certification Instructions - 2m (E-1QP8ZV)	
• Food Manager Exam (SFS Certification) - \$ (E-1QP8ZV) <i>This is a proctored examination</i>	
• Food Handler Certification (NRFSP Certification) - \$10 USD (E-006NQ0)	• Manipulador de Alimentos (Certificación NRFSP) - \$10 (E-0YXYG1)

## Safety (CRISIS)

## Seguridad - Spanish

• Food Safety and Sanitation (New York Certified) - 480m (E-0YXDE1)	
• 2020 - Bloodborne Pathogens - 30m (E-0YQEYV)	• OSHA - Patógenos Sanguíneos - 30m (E-0WMKY1)
• OSHA Hazard Communication Standards - 60m (E-Y1QQ71)	
• Cleaning and Sanitizing - High Touch Surfaces - 5m (E-1LJXZ0)	• Limpieza y Desinfección - Superficies de Contacto Frecuente - 5m (E-VNELRV)

## Alcohol & Tobacco

## Alcohol & Tabaco - Spanish

• Cashier - Alcohol Sales Compliance - 180m (E-E0JXM1)	• Venta de Bebidas Alcohólicas - 180m (E-GVZRP1)
• Cashier - Alcohol Sales (Montana Certified) - 180m (E-1L94LV)	
• Cashier - Tobacco Sales Compliance - 105m (E-E0JKKV)	• Venta de Tabaco - 105m (E-YVMZJ1)
• Cashier - Tobacco Sales Compliance - Arkansas - 105m (E-0EEJRO)	
• Cashier - Tobacco Sales Compliance - California - 105m (E-033L60)	
• Cashier - Tobacco Sales Compliance (New York Certified) -155m (E-GVZ9EV)	

## Sexual Harassment

## Acoso Sexual - Spanish

• 2020 - Sexual Harassment - Employees - 60m (E-0W6JW0)	• Acoso Sexual - Empleados - 60m (E-1Q5Z7V)
• 2020 - Sexual Harassment - Supervisors - 45m (E-0Y8MX0)	• Acoso Sexual - Supervisores - 45m (E-0452PV)
• 2020 - Sexual Harassment - Employees - California - 60m (E-1QEL51)	• Acoso Sexual - Empleados - California - 60m (E-1Q5Z7V)
• 2020 - Sexual Harassment - Supervisors - California - 165m (E-0Y8MX0)	• Acoso Sexual - Supervisores - California - 165m (E-089YPV)
• 2020 - Sexual Harassment - Employees - New York - 60m (E-07KRE1)	• Acoso Sexual - Empleados - Nueva York - 60m (E-VZLMG1)
• 2020 - Sexual Harassment - Supervisors - New York - 35m (E-VZ7NQ1)	• Acoso Sexual - Supervisores - Nueva York - 35m (E-VZLMG1)
• 2020 - Sexual Harassment - Connecticut - 120m (E-1LJEY0)	• Acoso Sexual - Connecticut - 120m (E-02D3J0)

## Government

## Gobierno - Spanish

• Cashier - WIC Training - 60m (E-6VXX7V)	• Cajero - WIC Básico - 60m (E-E04W01)
• Cashier - WIC Training Administrative Procedures - 60m (E-YVMYQV)	• Cajero - WIC Procedimientos Administrativos - 60m (E-1KJENV)
• 2020 - Supplemental Nutrition Assistance Program (SNAP) Training - 30m (E-1KXQD0)	

## Bakery

- Bakery Clerk 1 - Equipment - 10m (E-VR87X1)
- Bakery Clerk 2 - Maintenance - 10m (E-02WX4V)
- Bakery Clerk 3 - Science - 10m (E-VD9P21)
- Bakery Clerk 4 - Product Knowledge - 30m (E-06XWKV)
- Bakery Clerk 5 - Merchandising - 20m (E-1G454V)
- Bakery - Manager - 150m (E-E0J2K0)

## Panadería - Spanish

- Panadería 1 - Equipos - 10m (E-04Q961)
- Panadería 2 - Mantenimiento - 10m (E-VD93Q1)
- **Panadería 3 - Ciencia de la Panadería** - 10m (E-VPM77V)
- Panadería 4 - Conocimiento del Producto - 30m (E-0JKM6V)
- Panadería 5 - Merchandising - 20m (E-1G748V)

## Deli

- Cheese Specialist - 210m (E-6027N1)
- Deli Clerk - Product Knowledge - 45m (E-1GLD6V)
- Deli Clerk 1 - Food Slicer - 5m (E-19LQD0)
- Deli Clerk 2 - Equipment - 4m (E-0E85G1)
- Deli Clerk 3 - Display Cases - 5m (E-02K2LV)
- Deli Clerk 4 - Prepared Foods - 8m (E-0450OV)
- Deli Clerk 5 - Product Display and Storage - 5m (E-VO48XV)
- Deli Clerk 6 - Opening Procedures - 8m (E-0835EV)
- Deli Clerk 7 - Day Procedures - 15m (E-VPOPX0)
- Deli Clerk 8 - Closing Procedures - 15m (E-064PQV)
- Deli Clerk 9 - Food Service - 15m (E-05K8EV)

## Deli - Spanish

- Deli 1 - Rebanadora - 5m (E-VNX021)
- Deli 2 - Equipos - 4m (E-VZL4P1)
- Deli 3 - Exhibidores (Vitrinas) - 5m (E-VME3J1)
- Deli 4 - Alimentos Preparados - 8m (E-0JX3W1)
- Deli 5 - Exhibición del Producto y Almacenamiento - 5m (E-06X65V)
- Deli 6 - Procedimientos para Abrir - 8m (E-07J8OV)
- Deli 7 - Operaciones Diarias - 15m (E-0W63X0)
- Deli 8 - Procedimientos de Cierre - 15m (E-VNEPDV)
- Deli 9 - Servicio de Alimentos - 15m (E-1KXLE0)

## Front End

- Bagging - 15m (E-02Z55V)
- Courtesy Clerk - 30m (E-602DN0)
- Cashier - 180m (E-7VRY71)
- Cashier 1 - Job Overview - 8m (E-03Z9P0)
- Cashier 2 - Shift Procedures - 14m (E-04QRR1)
- Cashier 3 - Process Payment: Cash & Check - 21m (E-073071)
- Cashier 4 - Process Payment: Payment Cards - 10m (E-19NNP1)
- Cashier 5 - Process Payment: Mobile Wallet - 6m (E-VPM83V)
- Cashier 6 - Checkout Process: Begin the Transaction - 9m (E-VRPX71)
- Cashier 7 - Checkout Process: Add Items to the Transaction - 19m (E-VO2LP1)
- Cashier 8 - Checkout Process: Follow Alcohol and Tobacco Laws - 5m (E-19NQD1)
- Cashier 9 - Checkout Process: Make a Sales Adjustment - 15m (E-VD7M90)
- Cashier 10 - Checkout Process: Finalize the Transaction - 12m (E-VM9DJ1)
- Cashier - Produce Identification - 30m (E-1QWZ71)
- Cashier - Self Checkout - 5m (E-089Z3V)
- Cashier - Alcohol Sales Compliance - 60m (E-E0JXM1)
- Cashier - Tobacco Sales Compliance - 105m (E-E0JKKV)
- Cashier - WIC Training - 60m (E-6VXX7V)

## Área de Cajas - Spanish

- Empacado - 15m (E-VP4KX0)
- Empacador (Bagger) - 30m (E-Y1Q371)
- Cajero - 180m (E-1KNJD1)
- Cajero - Identificación de Frutas y Vegetales - 30m (E-033Q40)
- Venta de Bebidas Alcohólicas - 60m (E-GVZRP1)
- Venta de Tabaco - 105m (E-YVMZJ1)
- Cajero - WIC Básico - 60m (E-E04WO1)

## Front End *cont.*

## Frutas y Vegetales - Spanish

• Cashier - WIC Administrative Procedures - 60m (E-YVMYQV)

• Cajero - WIC Procedimientos Administrativos - 60m (E-1KJENV)

• Cashier - Supplemental Nutrition Assistance Program (SNAP) Training - 10m (E-1KXQD0)

## Produce

## Frutas y Vegetales - Spanish

• Produce Clerk - 60m (E-VP5DKV)

• Empleado de Frutas y Vegetales - 60m (E-0JN39V)

• Produce Clerk - Product Knowledge - 30m (E-05W0EV)

• Frutas y Vegetales: Conocimiento de Frutas (45m, E-VZLRE1), Conocimiento de Vegetales (45m, E-VMEZQ1)

• Floral Clerk - 120m (E-KVOWP0)

• Empleado de Florería - 120m (E-Z1GWQ0)

• Apples - 60m (E-Q07E41)

• Manzanas - 60m (E-D19EP1)

• Avocados - 60m (E-P0W43V)

• Bananas - 45m (E-GVZ781)

• Plátanos - 45m (E-VD4R20)

• Beans and Pods - 45m (E-6VXXXV)

• Berries - 30m (E-J0E4QV)

• Blueberries - 30m (E-E1LML0)

• Cabbages - 30m (E-71K450)

• Cherries - 60m (E-7VRX3V)

• Citrus - 90m (E-5VNWRV)

• Cucumbers - 45m (E-E0JLW1)

• Grapes - 30m (E-XVDON0)

• Uvas - 30m (E-0W77ZV)

• Leafy Greens - 60m (E-G03K30)

• Lettuce - 30m (E-GVZXE1)

• Melons - 45m (E-YVMJQV)

• Melones - 45m (E-VX2Y71)

• Mushrooms - 60m (E-6VXM71)

• Nuts - 75m (E-E0JQKV)

• Onions - 45m (E-D19941)

• Pears - 60m (E-J0EQQ0)

• Peras - 60m (E-0WEM30)

• Peppers - 75m (E-602MN0)

• Potatoes - 45m (E-E043R1)

• Potatoes US Series - Harvesting and Packing - 10m (E-VXJY51)

• Potatoes US Series - Marketing Strategy - 10m (E-0JPKM0)

• Potatoes US Series - Nutrition - 6m (E-0E8781)

• Potatoes US Series - Storage and Handling - 10m (E-02KDWW)

• Potatoes US Series - Varieties - 7m (E-045KKV)

• Root Vegetables - 45m (E-KVOEP0)

• Squash - 60m (E-D19JDV)

## Produce cont.

## Frutas y Vegetales - Spanish

• Stalks - 45m (E-J0E4GV)

• Stone Fruits - 30m (E-P08J60)

• Strawberries - 30m (E-GVP2QV)

• Tomatoes - 75m (E-O06YP1)

• Tropical Fruits - 75m (E-602NLV)

• Fresas - 30m (E-71K2NV)

• Tomates - 75m (E-1GNZ60)

## Meat

## Carnes - Spanish

• Meat Wrapper / Clerk - 180m (E-N05J90)

• Meat Apprentice - 300m (E-O069P0)

• Meat 1 - Inspecting and Grading - 20m (E-VRPG31)

• Meat 2 - Product Knowledge - Beef - 15m (E-VXY871)

• Meat 3 - Product Knowledge - Veal - 12m (E-036P60)

• Meat - Beef Basics and Cuts - 24m (E-1QO670)

• Meat - Beef Nutrition and Health - 17m (E-1GNGQ0)

• Meat - The Modern Beef Consumer - 12m (E-0Y82E0)

• Meat - Raising Beef - 20m (E-07O6L0)

• Seafood Sustainability - 10m (E-VNE9QV)

• Empacador de Carne - 180m (E-O06RQV)

## Wine

## Vino - Spanish

• Wine - Basics - 20m (E-02ZDNV)

• Wine - Selling - 30m (E-VO32P0)

• Vino - Conceptos Básicos - 20m (E-07YQEV)

• Vino - Mercadeo y Ventas - 30m (E-0JNXMV)

## Receiving & Stocking

## Reabastecimiento - Spanish

• Receiving - 105m (E-Z1GJZ1)

• Stocking - Process - 15m (E-06K5K0)

• Stocking - Equipment - 15m (E-VP5W7V)

• Stocking - Displaying and Storing - 15m (E-1LNQYV)

• Stocking - Proper Lifting - 5m (E-VO2WW1)

• Reabastecimiento - El Proceso - 15m (E-07K6L1)

• Reabastecimiento - El Equipo - 15m (E-0JPRW0)

• Reabastecimiento - Exhibición y Almacenamiento - 15m (E-19L2D0)

• Reabastecimiento - Levantar Peso Correctamente - 5m (E-088R60)

## Non-Alcoholic Beverages

## Bebidas No Alcohólicas - Spanish

• Non-Alcoholic Beverages Department - 150m (E-Q07341)

• Non-Alcoholic Beverages Department - Juices - 180m (E-POWM31)

• Non-Alcoholic Beverages Department - Soft Drinks - 195m (E-E1LJL0)

## Leadership and Management

### Administración y Liderazgo - Spanish

- Emotional Intelligence - 40m (E-KVOYX1)
- The Leadership Challenge - 45m (E-N05NEV)
- Management Best Practices - 90m (E-N05G90)

## People Management

### Administración de Personal -Spanish

- |   |  |
|---|--|
| • Managing People - 150m (E-D19DDV)   | • Administración de Personal - 150m (E-0EEMQ0)                     |
| • Retention and Turnover - 75m (E-Z1GKZ0)                                   | • Retención y Pérdida de Empleados - 75m (E-6026LV)                |
| • Hiring and Training - 20m (E-19L3R0)                                      |  |
| • 2020 - Sexual Harassment - Supervisors - 35m (E-0Y8MX0)                   | • Acoso Sexual - Supervisores - 35m (E-0452PV)                     |
| • Introduction to Supervisory Skills I - 60m (E-P08XE1)                     |  |
| • Introduction to Supervisory Skills II - 75m (E-GVP3K1)                    |  |
| • Engagement 1 - What is Employee Engagement? - 4m (E-VN4J91)               |  |
| • Engagement 2 - How does IT Improve Business Results? - 6m (E-03DPR1)      |  |
| • Engagement 3 - Hiring and Corporate Culture - 9m (E-VZEYGV)               |  |
| • Engagement 4 - Job Resources and Demands - 11m (E-VDYD2V)                 |  |
| • Engagement 5 - Building Employee Engagement - 8m (E-19P8OV)               |  |
| • Learning Leader Series - Strategies to Improve Retention - 15m (E-02ZELV) |  |
| • Learning Leader Series - The Learning Process - 19m (E-04D4OV)            |  |
| • Learning Leader Series - Training Formats - 12m (E-0EOGGV)                | • Líder de Aprendizaje - Formatos de Capacitación - 12m (E-0EKYQ0) |

## Operations

### Operaciones - Spanish

- |   |   |
|---|---|
| • Loss Prevention II - 120m (E-Z1G7ZV)                              | • Prevención de Pérdidas II - 120m (E-Q07GEV)                               |
| • Supermarket Finance - 120m (E-GVZPE0)                             |   |
| • Shopping Occasions - 135m (E-P0YWGV)                              | • Ocasiones de Compra - 135m (E-J0ELGV)                                     |
| • The Fresh Imperative - Asia - 120m (E-Q07X40)                     |   |
| • Store Safety - Fire Prevention - 10m (E-VXOZ8V)                   | • Seguridad en la Tienda - Prevención de Incendios - 10m (E-1GPM61)         |
| • Store Safety - Promotions and Committees - 15m (E-0W7ZXV)         | • Seguridad en la Tienda - Gerente - Promociones y Comités - 17m (E-VZWMGV) |
| • Store Safety - Reporting and Investigation - 25m (E-08NQPV)       |   |
| • Supplemental Nutrition Assistance Program (SNAP) - 25m (E-1KXQD0) |   |





## MARKETING

Marketing - Spanish

• Shopping Occasions - 135m (E-P0YWGV)	• Ocasiones de Compra - 135m (E-J0ELGV)
• Multicultural Marketing - 30m (E-G03630)	
• What is Social Media? - 30m (E-1GLN9V)	
• Social Media and Company Case Studies - 30m (E-07Y02V)	
• Social Media and the Digital Shopper - 30m (E-0WE7Z0)	
• Promotions and Merchandising - 210m (E-71KX50)	• Promociones y Mercadeo - 210m (E-E04R00)



## FOOD MANAGER CERTIFICATION TRAINING

Certificaciones - Spanish

• FSS1 - Foodborne Illness Overview - 43m (E-E1LGE0)	
• FSS2 - The Flow of Food Products - 45m (E-71KMNV)	
• FSS3 - Manage Product Time and Temperature - 42m (E-7VRD21)	
• FSS4 - Safe Food Preparation - 35m (E-XVD59V)	
• FSS5 - Cooked Foods - 35m (E-G03261)	
• FSS6 - Personal Hygiene and Employee Health - 35m (E-VR6670)	• FSS6 - Higiene Personal y Salud del Empleado - 18m (E-0YY720)
• FSS7 - Cleaning and Sanitizing - 40m (E-VNPPQ0)	• FSS7 - Limpieza y Desinfección - 12m (E-1G7J9V)
• FSS8 - Facility Management - 50m (E-VD44P0)	
• FSS9 - Pest Control Program - 40m (E-033380)	
• FSS10 - Food Safety and Crisis Management Plans - 40m (E-VZ0081)	
• Food Manager - Practice Exam - 80m (E-0JP9W0)	
• Food Manager Certification Instructions - 2m (E-1QP8ZV)	



## LOGISTICS

Logística - Spanish

• Food Logistics I - 60m (E-6VX75V)	
• Food Logistics II - 120m (E-P0YQGV)	
• DC Food Policy - 120m (E-J0EEQ0)	
• DC Information Technology - 105m (E-602WNV)	
• DC Inventory Management - 120m (E-E04QR1)	
• DC Loading and Shipping - 120m (E-KVOJP1)	
• DC Order Selection - 150m (E-GVP9Q1)	
• DC Receiving - 75m (E-006XPV)	
• DC Risk Management - 120m (E-N05D90)	
• DC Storage and Replenishment - 145m (E-YVM7J0)	



## TIME MANAGEMENT

### Gestión del Tiempo - Spanish

- Time Management - Getting Control - 7m (E-0WEKX0)
- Time Management - Mastering Time Mgt - 11m (E-1LNZ9V)
- Time Management - Beating Procrastination - 8m (E-1KNZX1)
- Time Management - Prioritizing - 9m (E-VR6ZX0)
- Time Management - Actions for Max. Productivity - 12m (E-VNPZ90)
- Time Management - Adopting a Growth Mindset - 7m (E-VD4Z20)

### Quick Reference

### Referencia - Spanish

- Quick Reference - MS Windows 10 - (E-19N701)
- Quick Reference - Zoom - (E-0JKD9V)
- Quick Reference - Microsoft Teams - (E-0YYME0)
- Quick Reference - Google Apps - (E-1G7ZQV)
- Quick Reference - MS Outlook - (E-1QPK7V)
- Quick Reference - MS Excel - (E-053PEV)
- Quick Reference - MS Access - (E-06G6Q1)
- Quick Reference - MS Powerpoint - (E-VPMKKV)
- Quick Reference - MS Word - (E-0739L1)



## CONVENIENCE

### Conveniencia - Spanish

- |   |   |
|---|---|
| • Convenience Store - Cashier - 60m (E-YVMQL1)          | • Tienda de Conveniencia - Cajero - 60m (E-XVDL90)              |
| • Convenience Store - Customer Service - 90m (E-YVM8QV) | • Tienda de Conveniencia - Servicio al Cliente - 90m (E-GVZGP0) |
| • Convenience Store - Operations - 60m (E-6VXL7V)       | • Tienda de Conveniencia - Operaciones - 60m (E-VZLEM1)         |



## PANDEMIC

### Pandemia - Spanish

- |   |  |
|---|--|
| • Handwashing - 3m (E-VRP8M1)                   | • Lavado de Manos - 3m (E-1LJ980)      |
| • Crisis Preparedness - 5m (E-VNEXDV)           | • Crisis -Preparativos - 5m (E-1KXJE0) |
| • 10 Minute Pandemic Awareness - 10m (E-0E7EXV) |  |



# EXCLUSIVE COURSES

## IGA 12 COURSES

## SPANISH

• IGA Crisis Resources - Handwashing - 3m	• IGA Recursos para Crisis - Lavado de Manos - 3m
• IGA Crisis Resources - Preparedness - 5m	• IGA Recursos para Crisis - Preparativos - 5m
• IGA Exclusive Brands - 45m	
• IGA Shopper Rewards - Digital Coupon Training Video - 2m	
• IGA Shopper Rewards - Digital Scan Training Video - 2m	
• IGA Shopper Rewards - How to Use the POP Kit Video - 2m	
• IGA Shopper Rewards - Receipt Rewards Video - 2m	
• IGA Shopper Rewards - Welcome Video - 2m	
• IGA Way to Care - Essentials - 30m	• IGA Excelencia en Servicio - Comportamientos Esenciales - 25m
• IGA Way to Care - Elective - 30m	• IGA Excelencia en Servicio - Comportamientos Opcionales - 30m
• IGA Way To Care - Program Resources - 35m	
• IGA Way to Lead - 30m	



## OTHER CATALOGS

- **Administrator:** This catalog has the courses relevant to the online training administrators.
- **College Credit:** This catalog has the learning plans approved for college credit validation.
- **Practice Test:** The retrieval courses are identified by the prefix: Practice Test. These courses have only the tests, no content. They are used to improve retention by triggering the user's memory retrieval of the course content to answer the test.
- **RLI Learning Paths:** These are recommended learning paths for on-boarding, management and supporting roles within grocery retail.



## 2020: UPGRADE YOUR TOOLKIT!

### Make Your Program More Robust, Consistent and Easy to Manage

- **Learning Plans** - create custom curriculums for your teams
- **Course Imports** - courses with your own training materials (videos, ppt, etc.)
- **Course Customizations** - change our courses to meet your needs
- **Custom Catalog** - reorganize and tailor the course's catalogs to make your own.
- **Custom Homepage** - redefine the navigation, set priorities.
- **Corporate University** - brand the system with your logo and URL
- **Classroom Management** - manage your classroom training from the LMS
- **Automated Enrollments** - have the system automatically enroll users in courses based on their job position.
- **HRIS Integrations** - import new users, update current users, deactivate them, all with an automated daily import from your HRIS.
- **Single Sign-On** - give users direct access to the training from your intranet, without having to login.
- **Coach & Share** - use channels to create conversational forums for user's groups, share information, materials, ask expert advice and crowd-source.



## GROCERY START CERTIFICATIONS

Grocery Start offers certifications for individuals in a pay-as-you-go format.

[www.grocerystart.com](http://www.grocerystart.com)



### Food Retail Essentials

GS Essentials \$80 / 26h 55m

### Food Retail Associate Certification

Essentials All Department Tracks = \$200 (save \$38) / 61h 8m

### Food Retail Manager Certification

Manager, Time Management and Food Safety Manager Series = \$90 (save \$15) / 27h 7m

### All Courses Access

All Courses = \$400 / Essentials + Departments + Series + Compliance (non-SFS)



### PRIVATE CORPORATE UNIVERSITIES

